

## ICE Detention Centers in Michigan: Information for Families and Advocates

	Monroe County Jail	Calhoun County Jail	St. Clair County Jail	Chippewa County Jail
<b>Address:</b>	7000 East Dunbar Road, Monroe, MI, 48161	185 E. Michigan Street, Battle Creek, MI 49014	1170 Michigan Road, Port Huron, MI, 48060	325 Court Street, Sault Saint Marie, MI, 49783
<b>Parking lot:</b>	Parking is located at the west side of the facility. No cost to park  Picture of lot: <a href="https://bit.ly/3rjKaRW">https://bit.ly/3rjKaRW</a>	General Parking is adjacent to the facility. No cost to park  Picture of lot: <a href="https://google.com/maps/Sk8QrWLAXLUMt5D39">https://google.com/maps/Sk8QrWLAXLUMt5D39</a>	Parking is located in the front of the facility. No cost to park  Picture of lot: <a href="https://bit.ly/3jiidqY">https://bit.ly/3jiidqY</a>	
<b>Phone Number:</b>	<p><b>To request information about a detainee:</b> Call (313) 568-6049 between the hours of 8 a.m. and 4 p.m. Have on hand the individual's biographical information including: first, last and hyphenated names, any aliases he or she may use, date of birth, and country of birth.</p> <p><b>Detainees cannot receive incoming calls.</b></p> <p><b>To get in touch with a detainee to leave an urgent message:</b> Call (734) 240-8001 and leave the detainee's full name, alien registration number and your name and telephone number where you can be reached. The detainee will be given your message.</p>	<p><b>To request information about a detainee:</b> Call (313) 568-6049 between the hours of 8 a.m. and 4 p.m. Have on hand the individual's biographical information including: first, last and hyphenated names, any aliases he or she may use, date of birth, and country of birth.</p> <p><b>Detainees cannot receive incoming calls.</b></p> <p><b>To get in touch with a detainee to leave an urgent message:</b> Call (269) 969-6304 and leave the detainee's full name, alien registration number and your name and telephone number where you can be reached. The detainee will be given your message.</p>	<p><b>To request information about a detainee:</b> Call (313) 568-6049 between the hours of 8 a.m. and 4 p.m. Have on hand the individual's biographical information including: first, last and hyphenated names, any aliases he or she may use, date of birth, and country of birth.</p> <p><b>Detainees cannot receive incoming calls.</b></p> <p><b>To get in touch with a detainee to leave an urgent message:</b> Call (810) 987-1721 and leave the detainee's full name, alien registration number and your name and telephone number where you can be reached. The detainee will be given your message.</p>	<p><b>To request information about a detainee:</b> Call 906-635-6355, the Office Administration. If asking for FOIA requests, ask for undersheriff and they will transfer you.</p> <p><b>The correctional facility does not accept personal calls for inmates. However, Inmates may make personal calls from the phones in their cells. Calls must be made collect, or with a telephone card sold by the facility.</b></p> <p><b>To get in touch with a detainee to leave an urgent message:</b> Call 906-635-7621</p>
<b>How Inmates Can Call MIRC (calls are free, direct and confidential)</b>	Make a call as you usually would using your jail ID number and Pin. When asked to make a collect or speed dial call press 0 (speed dial). Then press *451. Follow the prompts for the language option. Enter your A# Enter 1-734-794-9963.	Press 1 Press 1 Your inmate PIN Press 0 + (*) Enter 456 Wait Press 1 Enter your A# Enter 624 + (734-794-9963)	Lift handset Press 1 for English, 2 for Spanish Enter 9 digit A number Dial 734-794-9963	Pick up the phone Choose a language (1 for English- 2 for Spanish) Dial 1 Dial Detainee's Jail ID + PIN, a total of 9 digits Dial 9001 to enter into the pro bono system. Choose language Dial Detainee's A# Dial 624#

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<b>Normal Visitation Hours:</b>	<p><b>Friends and Family:</b> Saturdays and Sundays: 9 a.m. – 11 a.m. 1 p.m. – 4 p.m. 6 p.m. – 9 p.m.</p> <p><i>* To ensure adequate time to process visitors through security, all visitors must arrive 45 minutes prior to the scheduled visit time.</i></p> <p>Adult visitors must present a valid, verifiable government-issued identification card to enter the facility.</p> <p>Minors who are visiting the facility must be accompanied by an adult guardian (18 years or older). Minors must not be left unaccompanied in the waiting room, visiting room or any other area.</p> <p><b>Attorney Visits:</b> Legal representatives of detainees are authorized to visit their clients 7 days a week with no restrictions except for a facility emergency.</p>	<p><b>Friends and Family:</b> Mondays - Fridays 7am - 3pm</p> <p><i>* Visitors must sign-in no later than 2:15 p.m. for visitation.</i></p> <p><i>* To ensure adequate time to process visitors through security, all visitors must arrive 45 minutes prior to the scheduled visit time.</i></p> <p>Adult visitors must present a valid, verifiable government-issued identification card to enter the facility.</p> <p>Minors who are visiting the facility must be accompanied by an adult guardian (18 years or older). Minors must not be left unaccompanied in the waiting room, visiting room or any other area.</p> <p><b>Attorney Visits:</b> Daily from 7 a.m. – 3 p.m., with no restrictions except for a facility emergency.</p>	<p><b>Friends and Family:</b> Sundays - Thursdays: 1 p.m. – 5 p.m. 6 p.m. – 7 p.m.</p> <p><i>* All visitors must open an account and schedule all visits with the inmates using <a href="http://www.videovisitanywhere.com">www.videovisitanywhere.com</a> to register and schedule a visit; you <b>CAN NOT</b> visit without an account!</i></p> <p><i>* Visits are scheduled by the detainee or inmate and up to 3 people are allowed per visit.</i></p> <p><i>* To ensure adequate time to process visitors through security, all visitors must arrive 45 minutes prior to the scheduled visit time.</i></p> <p>Adult visitors must present a valid, verifiable government-issued identification card to enter the facility.</p> <p>Minors who are visiting the facility must be accompanied by an adult guardian (18 years or older). Minors must not be left unaccompanied in the waiting room, visiting room or any other area.</p> <p><b>Attorney Visits:</b> Daily from 9:00 a.m. – 9:00 p.m., with the exception of 6:30 - 7:30 pm (during shift change)</p>	<p><b>Friends, Family, and Attorneys:</b> <i>Make sure you know exactly where the detainee is being held!</i></p> <p><b>Wednesday:</b> 9am-10am (Males level 2) 10am-11am (Males level 1) 11am-12pm (Females level 2) 1pm-2pm (Females level 1) 2pm-3pm (Females level 6,7,8 &amp; 9) 3pm-4:50pm (Males level 6,7,8,&amp; 9)</p> <p><b>Saturday:</b> 9am-11am (Female level 3, 4 &amp; 5 / last name beginning with A-L) 11am-12pm (Youthful Offender Females) 1pm-4pm (Males level 3, 4 &amp; 5 / last name beginning with A-L)</p> <p><b>Sunday:</b> 9am-11am (Females level 3, 4 &amp; 5 / last name beginning with M-Z) 11am-12pm (Youthful Offender Males) 1pm-4pm (Male level 3,4, &amp; 5/ last name beginning with M-Z)</p> <p><b>Visitation Rules:</b> *All visitors must sign in, be at least 17 years of age, and present a valid form of identification. * All visits are non-contact. * Inmate/detainees are allowed three (3) visitors weekly. * Visits will not exceed twenty (20) minutes duration. * (1) one visitor per visit unless otherwise approved by security staff.</p>
<b>Visitation Hours During COVID:</b>	<p><b>Friends and Family:</b> ICE has temporarily suspended social visitation in all of its detention facilities.</p> <p><b>Attorneys:</b> Non-contact legal visitation (e.g., Skype or teleconference) should be offered first to limit exposure to ICE detainees, but in person contact should be permitted if determined essential by the legal representative.</p>			

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<b>Signing up for Video Visitation:</b>	Video visitations are not available.	<p><u>You must create an account at <a href="https://www.icsolutions.com">icsolutions.com</a>. If you have an existing IC solutions account for inmate telephones, you can also use it to make an account. You must download the ICS Mobile app (Google playstore) on a phone or computer to conduct the video visitation.</u></p> <p><u>Each visit is 25 minutes and costs \$8.75.</u></p> <p><u>Internet connectivity issues will not be refunded. Visits must be scheduled 48 hours in advance and can be held:</u></p> <p><u><b>Daily</b></u>  <u>7:30am - 10:30am</u>  <u>12:30pm - 4:30pm</u>  <u>7:30pm - 9:30pm</u></p>	<p><u>All visitors must register and open an account at <a href="http://www.videovisitanywhere.com">www.videovisitanywhere.com</a>.</u></p> <p><u>Select Video Services in order to schedule a remote visit. Remote visitation hours are:</u></p> <p><u><b>Daily</b></u>  <u>8:00 a.m. – 4:30 p.m.</u>  <u>5:45 – 10:00 p.m.</u></p> <p><u>You may schedule as many remote visits as you like as long it does not interfere with the normal operations of the facility. All visits must be scheduled at least 24 hours in advance and can be schedule as far as in advance as 14 days. All visits will be monitored and recorded.</u></p> <p><u>It costs \$12.99, per visit, although during COVID, many inmates have a code for free video calls.</u></p>	<p><u>Make an account with <a href="https://securustech.net/">https://securustech.net/</a> to video chat with detainees. Since COVID, this site is offering free and discounted services to all of it's agency customers.</u></p>
<b>Depositing money into detainee's accounts:</b>	<p>1. You will need to use the blue machine in the lobby and need the inmates name and full date of birth (ex: xx-xx-xxxx) or the persons inmate number.</p> <p>2. Over the phone at (1) 866-394-0490. Have the inmate's number ready.</p>	<p><u>1. Cash (in person)</u>  <u>2. Western Union</u>  <u>3. Credit Card (at the following number: 866-345-1884)</u>  <u>4. Put funds in an inmate's account using: <a href="https://www.accesscorrections.com/#/">https://www.accesscorrections.com/#/</a></u></p>	<p><u>1. On-line: <a href="http://TouchPayDirect.com">TouchPayDirect.com</a></u>  <u>2. Telephone: 1-866-232-1899</u>  <u>3. Touch Pay Kiosk: Located in Sheriff's Office main lobby</u>  <u>4. <b>Do NOT send cash through the mail!</b></u></p> <p><u>Money can be dropped off in the lobby. Mon. - Friday, 8:30 a.m. - 4:30 p.m. and Sunday, 12:15 p.m. - 7:45 p.m.</u></p> <p><u><b>To use the first 3 options, you will need to provide the following information:</b></u>  <u>* Inmate Name</u>  <u>* Inmate ID/PRIM#</u>  <u>* The St. Clair County Office Site ID, which is 248060</u></p>	<p><u>1. Money can be deposited into an inmate's account using: <a href="https://www.accesscorrections.com/#/">https://www.accesscorrections.com/#/</a></u>  <u>2. Schedule a visitation and drop off cash or money order</u></p>

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<b>Sending Mail to Detainees:</b>	<p>Detainee Name (dorm) 7000 E Dunbar Road Monroe MI 48161</p> <p>Before sending packages to detainees, contact the Supervisory Detention and Deportation Officer at the facility at: Detroit ERO Office (313) 568-6049 333 Mt. Elliott Street Detroit, MI, 48207</p>	<p>Detainee Name 185 East Michigan Avenue Battle Creek, Michigan 49014-4066</p> <p>Before sending packages to detainees, contact the Supervisory Detention and Deportation Officer at the facility at: Detroit ERO Office (313) 568-6049 333 Mt. Elliott Street Detroit, MI, 48207</p>	<p>Detainee's Name and Detainee's ID (A-number or Prison ID) c/o St Clair County Jail 1170 Michigan Ave Port Huron, MI</p> <p>Before sending packages to detainees, contact the Supervisory Detention and Deportation Officer at the facility at: Detroit ERO Office (313) 568-6049 333 Mt. Elliott Street Detroit, MI, 48207</p>	<p>Detainee Name 325 Court Street Sault Saint Marie, MI, 49783</p> <p>Before sending packages to detainees, contact the Supervisory Detention and Deportation Officer at the facility at: Detroit ERO Office (313) 568-6049 333 Mt. Elliott Street Detroit, MI, 48207</p>
<b>How Detainees Send Mail:</b>	<p><b>A Detainee Sending Mail:</b></p> <p>Detainees may seal their outgoing letters and place them in the provided receptacle. Detainees are allowed to purchase stamps for use. Those who have no funds in their facility account will be provided postage allowance at government expense.</p>			
<b>To make a complaint regarding the services provided at a facility:</b>	<p><b>Write to:</b></p> <p>Field Office Director, Enforcement and Removal Operations U.S. Immigration and Customs Enforcement 333 Mt. Elliott Street Detroit, MI 48207</p>			
<b>To report misconduct by an ICE employee or contract services employee:</b>	<p><b>Call the Field Office Director:</b></p> <p>Field Office Director, Enforcement and Removal Operations U.S. Immigration and Customs Enforcement (313) 568-6049</p> <p><b>Write the Office of Professional Responsibility:</b></p> <p>Director, Office of Professional Responsibility U.S. Immigration and Customs Enforcement P.O. Box 14475 Pennsylvania Ave, NW Washington, D.C. 20044</p>		<p><b>Contact the Joint Intake Center:</b></p> <p>Phone Number: 1-877-2INTAKE Email: Joint.Intake@dhs.gov</p> <p><b>Contact the Department of Homeland Security, Office of Inspector General:</b></p> <p>DHS Office of Inspector General Attn: Office of Investigations - Hotline 245 Murray Drive, Building 410 Stop: 2600 Washington, DC 20528 Call: 1-800-323-8603 Fax: 202-254-4292 DHSOIGHOTLINE@DHS.GOV</p>	